

**HEALTH OVERVIEW AND SCRUTINY PANEL
2 OCTOBER 2014**

**BERKSHIRE HEALTHCARE NHS FOUNDATION TRUST
Assistant Chief Executive**

1 PURPOSE OF REPORT

- 1.1 This report provides background information for the meeting with the Chief Executive and other representatives of Berkshire Healthcare NHS Foundation Trust.

2 RECOMMENDATIONS

- 2.1 **That the Health Overview and Scrutiny Panel meets senior representatives of Berkshire Healthcare NHS Foundation Trust, with particular reference to the Trust's mental health and community health services to residents of Bracknell Forest.**

3 REASONS FOR RECOMMENDATIONS

- 3.1 To inform the discussion with Mr Emms and other senior representatives.

4 ALTERNATIVE OPTIONS CONSIDERED

- 4.1 None.

5 SUPPORTING INFORMATION

- 5.1 The Trust's representatives at the meeting are anticipated to be:
- Julian Emms, Chief Executive
 - Alex Gild, Director of Finance, Performance and Information
 - David Townsend, Chief Operating Officer.
- 5.2 The Panel determined at its meeting on 7 January that it would formally meet each major NHS Trust nearby at least once every two years. The last Panel meeting with representatives of Berkshire Healthcare Trust on overall issues was in June 2011.
- 5.3 To assist the Panel's deliberations, attached to this report are:
- Relevant summary information from the websites of Berkshire Healthcare Trust and Monitor (page 11)
 - The Trust's Annual Plan Summary 2014 (page 17)
 - The Trust's annual patient experience report, 2013-14 (page 19)
 - The latest inspection report by the Care Quality Commission on Prospect Park Hospital (page 41)
 - The Trust's latest staff survey results (page 65)

**6 ADVICE RECEIVED FROM STATUTORY AND OTHER OFFICERS / EQUALITIES
IMPACT ASSESSMENT/ STRATEGIC RISK MANAGEMENT ISSUES /
CONSULTATION**

6.1 Not applicable.

Contact for further information

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Monitor Website

Monitor publishes 2 ratings for each NHS foundation trust.

- The continuity of services rating is Monitor's view of the risk that the trust will fail to carry on as a going concern. A rating of 1 indicates the most serious risk and 4 the least risk. A rating of 2* means the trust has a risk rating of 2 but its financial position is unlikely to get worse.
- The governance rating is Monitor's degree of concern about how the trust is run, any steps they are taking to investigate this and/or any action they are taking. They either indicate they have no evident concerns, that they have begun enforcement action, or that the foundation trust's rating is 'under review', which means they have identified a concern but not yet taken action.

Monitor's current ratings of Berkshire Healthcare NHS Foundation Trust are:

Continuity of services: 4

Governance: Green

Monitor's additional comment is: 'No evident concerns'

From Berkshire Healthcare NHS Foundation Trust Website

What we do

Berkshire Healthcare NHS Foundation Trust provides specialist mental health and community health services to a population of around 900,000 within Berkshire.

We operate from more than 100 sites across the county including our community hospitals, Prospect Park Hospital, clinics and GP Practices. We also provide health care and therapy to people in their own homes.

The vast majority of the people we care for are supported in their own homes. We have 252 mental health inpatient beds and almost 200 community hospital beds in five locations and we employ more than 4,000 staff.

Working in partnership with patients and their families is really important to us as this helps us to provide the best care in the right place. We support people with long-term health problems to manage their own lives as much as we can, so they can stay at home and do not need to be in hospital.

We organise our services around the six areas of Berkshire, to match the local authority boundaries. We call these Localities. Each Locality Director works together with a Clinical Director to make sure that our service management is informed by clinical knowledge and expertise.

We work closely with our commissioners to develop services that meet the needs of our diverse population – aiming to help people remain independent at home as far as possible. We provide many of our services in partnership with Local Authorities and also work closely with GPs, voluntary sector organisations and others.

As a Foundation Trust we are accountable to our local communities through our members and governors; to our commissioners through our contracts; to the Care Quality Commission through the legal requirement for registration and meeting standards for the care we provide and Monitor through our NHS provider licence.

Our Vision, Values And Goals

We have developed our vision, values and goals by talking to you about what is important to you about our organisation and the services we provide. We have also listened to what you have said about the way you want us to behave, and the way you want us to communicate with you.

Our vision:

The best care in the right place: developing and delivering excellent services in local communities with people and their families to improve their health, well-being and independence.

This one sentence describes what we are trying to achieve as an organisation – and sums up what is important to us.

Our values:

Caring for and about you is our top priority.

We are **committed** to providing you with good quality, safe services and working **together** with you to develop innovative solutions.

The way we go about our work is defined by these values – which were developed after talking with our patients and their carers, our staff, our commissioners and our partners.

Our goals:

1. **Positive Patient Experience:** to provide accessible, safe and clinically effective services that improve patient experience and outcomes of care
2. **Money Matters:** to deliver sustainable services based on sound financial management
3. **To Be The Best:** to be the provider of choice for people who use and commission our services
4. **Uniting Services:** to establish a comprehensive range of integrated 'out of hospital' services
5. **Working Together:** to work with our partners to play our part in developing caring and compassionate communities

We organise our annual plans in line with these goals, so that we have clear objectives with the necessary resources and leadership to achieve what we set out to.